

Camelot Homeowners Association Meeting 9.19.2018

The board and homeowners met with representatives from Utilities Inc to discuss concerns members of the community have related to services provided. This is a summary of that discussion. If you have specific questions please contact Utilities Inc or a board member. (Notes from the HOA meeting begin on page 3 of this document).

Utilities Inc. Question and Answer Session:

Sean Carbonaro: Project Manager – Illinois scarbonaro@uiwater.com

Randy Varas: Illinois State Manager – rlvaras@uiwater.com

· Communication Channels:

- Voicereach is the automated alert system that is used. Only one phone number is recognized per account. Customer service can be contacted to adjust the phone number on file at 800.831.2359. If you call using the automated system to check for information, you must call from the phone number on file. If you're calling from another number, use the prompts to speak to a customer service representative for direct information. They are working internally to streamline their communication channels and provide up to date information to homeowners.
- Utilities Inc is developing an app to be utilized by customers in the future to provide information.
- Utilities Inc will notify the board in the future for work that will impact the entire subdivision to allow us to use our communication channels (nextdoor, facebook, and email) to help distribute messages. Outages and work that will impact specific addresses will be handled by Utilities Inc directly via Voicereach and letters.
- Letters will be sent (similar to the one we received regarding the radium levels in the water during the water softener replacement). Any questions from information in these letters can be directed to customer service at 800.831.2359.
- Signs posted for boil orders. In the future when there is a boil order that impacts the entire neighborhood, signs will be posted at the entrance of the subdivision.

· Past and Future System Updates and Work:

- In last 6-12 months: Water softener was replaced and valves were repaired. Softener is used to reduce the radium in the well. They also replaced the pump and motor for well as well as repaired the sewer lining.
- Scheduled work in the next 6-12 months: Valves will be replaced next summer. They will isolate this to small sections at a time and homeowners will be notified the window of work is scheduled for 3 hours via voicereach. Please contact customer service at 800.831.2359 to ensure your phone number is properly set up to receive these notices. Additional service work will be scheduled that may impact lines for an 8 hour window. Door tags and voicereach will be used if that project moves forward.
- The board will be notified a month in advance regarding any large projects in the future. At this time, no large scale projects are planned that would involve outages or boil orders within the next 6-12 months.
- No work that is planned in the next 6-12 months would involve water outages, but if that were to occur in the future (outside of a boil order) a system will be established in advance to allow homeowners to pick up water and the schedule will be provided with the initial communication from Utilities Inc directly. Water will not be provided in the event of a boil order.

· Concerns regarding radium levels in the water and communication issues:

- There was an agreement that a communication breakdown occurred regarding recent work on the water softener and levels of radium in the water during this work. Utilities Inc contacted the EPA and the EPA advised on the wording of the letter we received. We discussed that it would have been beneficial for homeowners to have the knowledge shared by Utilities Inc representatives at this meeting regarding the fact that the water was safe to consume in small quantities to avoid unnecessary concerns by homeowners. The representatives from Utilities Inc shared that radium levels during the water softener replacement were “well within the guidelines for limited exposure.” We have requested in the future any communications specifically state whether the water is safe to consume.

- A homeowner shared the concern that the Health Safety Risk wasn’t met with the letter that was sent to homeowners. The representatives from Utilities Inc stated that based on the advice of the EPA, they simply needed to send the letter notifying homeowners of an increase in the radium levels due to the short period of time the radium levels would be above the acceptable range.

- **Sean Carbanaro sent the following information as follow-up items after the meeting:**

- Follow this link for more information on sampling of the water supply:

http://water.epa.state.il.us/dww/JSP/WaterSystemDetail.jsp?tinwsys_is_number=718094&tinwsys_st_code=IL&wsnumber=IL1975200 If you follow the links on the left of the page, there is information on water analysis, site visits, and so on.

- Here is a fact sheet from the EPA on Radium: <https://semspub.epa.gov/work/11/176334.pdf>. And another from Illinois Department of Public Health:

<http://www.dph.illinois.gov/topics-services/environmental-health-protection/private-water/radium-drinking-water>

- As discussed, the Radium concentration in the raw water is approximately 10 picoCuries/liter (pCi/L). The EPA limit is 5 pCi/L. We typically treat to approximately 3 pCi/L. This is a balance with the water hardness (Calcium, Magnesium), since Radium is removed by treatment with a water softener. If all Radium was removed, no water hardness would remain.

- **Scheduled rate increase:**

- Utilities Inc has worked with the ICC to determine rate increase that will go into effect in the future.

- **Hydrants:**

- Work is continuing for flushing hydrants in our neighborhood. The fire department uses tanker trucks to bring water into the neighborhood and does not utilize these hydrants for fire-fighting purposes. Concerns were raised regarding three hydrants that are out of service.

- **Water Valve Placement:**

- Concerns were raised regarding homes on certain corners not being notified during shutdowns as their water valve may be different than their street address. Utilities Inc assured homeowners that adjacent streets would be notified in the future. Any specific questions on this can be directed to customer service at 800.831.2359.

- **Long term water solutions:**

- A concern was raised regarding long term water solutions and redundancy in our water service. Access to Shorewood water would be a costly and years long endeavor that doesn’t seem feasible for our small neighborhood. Per Utilities Inc Representatives, we have a reliable water source for 15-20 years using the current aquifer, with the potential for longer use if the City of Joliet utilizes a new source of water. Shorewood has been approved for water from Lake Michigan. The current redundancy plan is to

bring in trucks of water for the holding tank we have at the front of the subdivision. This is an ongoing project for Utilities Inc and surrounding communities.

The meeting was called to order at 7:28 at the home of Esteban Senisais.

Attendance was taken with the following board members present: Esteban Senisais, Sue Shukstor, Natalia Walsh, Heather Hinthorn, Tony Gavlin, Michael Strle, Lynn Wright, Kevin Sauerwein, Carey Brown, and Amanda MacLean-Kelly. A number of homeowners were present for the meeting as well.

Minutes were emailed after the last meeting and this practice will continue. Minutes were accepted.

Special thank you to Carol and Rod Yeager for providing funds for new flags at the front of the subdivision. The board will continue to replace the flags as needed through generous donations from members of the community. Board member Michael Strle will replace and properly dispose of these flags as needed.

Treasurer's report: Report was provided by Natalia. CD matures on October 29th. Terry Spivey as the financial advisor to the treasurer will be reviewing options and a decision will be made on how to handle these funds moving forward.

Halloween 2018: The neighborhood festivities will take place on Sunday before Halloween on October 28th. This will include a costume parade and trick or treating. Recommendations for times: Parade 1 Trick or treating to follow until 5. Parade on Galahad Court and Cannock Chase. Communication will be sent out and signs will be constructed for the entrance of the subdivision.

Update on 2018 Assessments: Second notice of dues was sent out with the Camelot Directory for those homes that had not contributed for this year. We received an additional 10 dues payments.

Welcome Committee: Kevin Sauerwein heads the welcome committee. Recently they visited 4 houses that the board was notified of. During that weekend, only one houses was occupied. If someone moves in on your street, please be sure that you notify the board at camelotsecretary@gmail.com . This information will be shared with Kevin and he will arrange a weekend to drop off a letter welcoming the family to the neighborhood, cookies, a houseplant, and an updated directory.

Troy Township Liason. Tony Gavlin will work with his contacts at Troy Township to get dates for us for leaf and landscaping pickups. We will send out communication once we have this information.

Neighborhood News: Carey Brown reported on work is that is being done on to improve drainage in the culverts. New warehouse seems to be different than what was proposed. Carey met with them and what is going in is in accordance with what was originally presented. They are working on landscaping and they will in the future install the turn around and turn lanes for truck traffic. There is an ongoing lawsuit from the neighborhood directly behind the warehouse but the warehouse company is attempting to have that dismissed.

Notices for future meetings: A concern was brought to the board that signs were not being utilized at the entrance of the subdivision. Lynn Wright will handle that in the future. We will continue to use social media channels (nextdoor and facebook) as well as emails for future homeowners meetings

Concerns regarding properties: Concerns were brought to the board regarding shrubbery at a main intersection being a safety concern. Esteban suggested that this be reported to Troy Township as the board cannot intervene but the local municipalities have the ability to enforce this.

Safety Concern: Please be sure to wear reflective clothing or bring a flashlight when you're walking at night. It's incredibly hard to see walkers at night.

Meeting was adjourned at 8:11 pm.